



Fact sheet & Concept Summer 2024

Azura Deluxe Resort & Spa
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@Azura Deluxe



Azura Deluxe Resort



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Category	5 stars	Concept	Ultra All Inclusive
Area	12.000 m ²	Floor	7 floors (main building)
Transport	Taxi and minibus in front of the hotel	Air Conditioner	Heating and cooling 24 hours VRF air conditioner
Languages	Turkish,English, German,Russian	Lift Number	4 lifts (main building)
Valid Credit Cards	Master, Visa	Pet	Not accepted
Opening	25 March 2024	Internet/Wireless	Free in public areas and rooms

In Our Rooms;

- Doors are opened with a card key systems
- Mini bar
 - 2 pcs bottles of water,
 - 2 pcs Coca Cola,
 - 1 pcs Fanta,
 - 1 pcs Sprite,
 - 2 pcs fruit juice,
 - 2 pcs soda,
 - Renewd every day
- With kettle;
 - Types of tea bags
 - Granulated coffee powder & milk powder
- Bath Cosmetics
 - Shampoo, shower gel, hair conditioner, body lotion, soap, toothbrush & paste,
 - Bath loofah, shower cap, wipe, cotton swab, make-up remover cotton,
 - There is a blow dryer and a razor.
- We have 4 rooms specially designed for our disabled guests in our hotel (the width of the main door is 112 cm).

- In our Std room types
- The dimensions of our double French beds are 160 X 200
- The dimensions of our single twin beds are 90 X 200

- In our family room types
- The dimensions of our double French beds are 180 X 200
- The dimensions of our single twin beds are 90 X 200

- All of our room types have showers & cabins in their bathrooms.
- Heating & cooling system operates independently 24 hours a day (VRF).
- There are LED TV & satellite broadcasting (international and national channels) and radio channels.
- Wifi internet (24 hours)
- Telephone
- There are slippers, shoe polishing sponge and shoehorn (kerata).
- The floor is parquet (hard) floor.
- Security Safe
- Floor corridors are carpeted.
- There are chairs and coffee tables on the balconies.
- There is a thick blackout curtain (BlackOut).
- There are reading lamps on both sides of the bedsides.
- There are hangers in the cabinets.
- There is a make-up table & mirror.

*** ironing table & iron; not provided to rooms

*** pet animals are not accepted throughout our hotel and in our rooms.

*** In accordance with Law No. 4207, the use of tobacco and tobacco products is prohibited in hotel rooms

OUR ROOM TYPES

DELUXE STD ROOMS

There are 288 pieces in total.

They are 30-32 m2 in size.

Our rooms have Sea, Land and Side Sea view options (1 single bed and 1 french bed)

Maximum accommodation is 3 adults and 1 child in 1 bedroom.

FAMILY ROOMS

There are 68 rooms in total.

They are 50 m2 in size, with 42 Land View and 26 Sea View options.

Our rooms; 2 bedrooms (with connecting door, 1 double bed and 2 single beds)

Maximum accommodation is 2 adults and 2 children, 3 adults and 1 child and 4 adults and 1 child.

FANTASY ROOM SEA VIEW TERRACE

All specially designed rooms with sea views have a Jacuzzi on the terrace.

There are 5 pieces in total.

It is 58 m2 in size.

1 Bedroom (1 double bed), 1, 25 m2 terrace, sunbed on the terrace.

Only 2 people (couples) can stay in Fantasy Sea View Rooms.

DISABLED ROOMS

It is designed to meet the needs of disabled guests and is located on the ground floor.

There are 4 pieces in total.

It is 44 m2 in size. 1 bedroom, 15 m2 balcony.

Maximum accommodation is 2 adults and 1 child can stay in disabled rooms.

FOOD & BEVERAGE GENERAL INFORMATION

- a-) Our hotel provides service with our Ultra all-inclusive concept.
This concept is 24 hours a day.
It is divided into outlets to provide food & beverage services.
- b-) Seasonal (beginning / end of season) Service points in outdoor areas due to bad weather conditions..
The hotel management may restrict (close) the service.
- c-) Changes in opening/closing hours at service points depending on hotel room/person occupancy reserves the right to do so.
- d-) In our Ultra All Inclusive concept, some local alcoholic drinks, soft drinks & foreign import drinks determined by the business are included.
- e-) Main Restaurant, with rich open buffet Early Breakfast / Breakfast / Late breakfast / Lunch / Dinner provides service. Drinks are served from the Service Bar.
- f-) Children's restaurant (next to the Main Restaurant), for babies and children (for parents)
Breakfast / Lunch / Dinner is served as an open buffet.
Baby food is within our concept.
- g-) All our A La Carte restaurants are free once per 7 nights stay
- h-) There is a separate buffet with Vegan & Vegetarian and diet foods. All kinds of allergenic gluten guests are served within the scope of notification of gusetration.
- i-) Informing the hotel management about our guests who are allergic to some foods/foods is responsible for.
- j-) Red - Rose - White wines served in our restaurants and included in the concept,
It is wine (free) and served by the glass.
We have a Bottle of Wine service (Wine Menu), which is not included in the concept and costs extra.
- k-) Upon request, local and foreign alcoholic beverages can be served in bottles on the table, sold for a FEE, and is served (Drink Menu).

FOOD POINTS	Opening & Closing Hours	Service Days
Main Restaurant (located in main restaurant)		
Oppen Buffet Breakfast	07:00 – 10:30	} 7 days in a week
Oppen Buffet Breakfast	01:00 – 03:00	
Oppen Buffet Late Breakfast	10:00 – 10:30	
Oppen Buffet Lunch	12:30 – 14:00	
Oppen Buffet Dinner	19.00 – 21:00	
Children Restaurant (located in main restaurant)		
Open Buffet Breakfast	07:00 – 10:30	} 7 days in a week
Open Buffet Lunch	12:30 – 13.00	
Open Buffet Dinner	18:30 – 20:00	
Menu / Soft Drinks & Beer	24 hours	7 days/24 hours
Lyric Snack (located at beach) (free)		
Grilled meat varieties / Pita / Doner / Hamburger, fast food. 7 days Salad varieties, dessert corner, fruit varieties Ice cream served at certain hours	12:00 – 16:00	7 days in a week

BEVERAGE POINTS**Opening & Closing Hours****Servis Days**

7 days in a week

Piano Bar (located in main building/ at Lobi) in march ,april ,october
in other months

10:00 – 00:00
7-24

Local and import alcoholic and non-alcoholic drinks are served within the concept.

Soft drinks

Brewed tea and herbal tea bags are served.

Patiserie (located in main building)

10:00 – 18:00

7 days in a week

Coffee varieties, brewed tea and herbal tea bags are served.

Salty & sweet cookies / wet cake types / sandwich types

Our A la Carte Restaurants General information:

a-) All our restaurants below are free of charge.

b-) Informing the hotel management about our guests who are allergic to some foods/foods is responsible for.

c-) Red - Rose - White wines served in our restaurants and included in the concept,
It is wine (free) and served by the glass. Not included in the concept and paid extra
We offer bottled wine service (Wine Menu).

d-) One day in advance for all our A la Carte restaurants (between 10:00 - 16:00 / Guest Relations Department) table reservations are required.

e-) Alaturka restaurant&Akdeniz restaurant

Children between the ages of 6 and 11.99 are charged half the adult price.

Baby chair available

A LA CARTE**Opening & Closing Hours****Capacity**

A la Carte Restaurant

19:00 – 21:00

60 Kişi

A la Carte Restaurant usage is subject to a fee.

(Stays of 7 nights or more will be able to receive free Ala Carte service)

A la Carte Restaurant reservations are made by the Guest Relations Department.

Service is provided on certain days and according to demand in March and October.

BEVERAGE SERVICE & BARS

Bar	Hours	Beverage Service
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LOBBY PIANO BAR	in March, April, October, between	00:00-24:00 served
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LOBBY PIANO BAR	between 01.05.2024-30.09.2024	24 hours served
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(Alcoholic and non-alcoholic beverages within the concept)

Bar	Hours	Beverage Service	Capacity
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15.04.2024—14.11.2024 (Outdoor locations vary depending on weather conditions)

CHA CHA POOL BAR	10.00 – 24.00	Alcoholic and non-alcoholic beverages within the concept	72
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LYRIC BEACH BAR	10.00 – 18.00	Alcoholic and non-alcoholic beverages within the concept	72
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PIER BAR	10.00 – 18.00	Alcoholic and non-alcoholic beverages within the concept	100
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BEACH & POOLS

Our hotel is located on the seafront, 70 m away only for the use of hotel guests. The beach is 200 m long. long pier, private lodges, sunbathing areas, sun umbrellas, sun loungers and towels on the pier.

Pool Name	Piece	Depth (cm)	Area(m2)	Water	Slides
Outdoor Swimming Pool	1	140	750	Fresh water	No
Indoor Swimming Pool	1	140	100	Fresh water	No
Children's Swimming Pool	1	40	90	Fresh water	1 small slide
Indoor Children's Pool	1	40	14	Fresh water	No
Slide Pool	1	120	80	Fresh water	4 slides

- ❖ Pools are open between 08.00 - 19.00.
- ❖ Slide operating hours are between 10.00 – 12.00 and 15.00 – 17.00.
- ❖ Indoor pool is heated. (From 25 March to 15 May, October)
- ❖ The slide and children's pool will be heated between 25 March and 15 May - October.

ENTERTAINMENT & ACTIVITY

Activities and entertainment suitable for all ages and tastes await you at our Azura Deluxe Resort & Spa Hotel. You will feel better with activities carried out under the supervision of professional instructors throughout the day.

Free Activities:

Special shows and live performances in the amphitheater, pool games, pool gymnastics, table tennis, darts, boccia, step aerobics, fitness center (under 16 years old are not allowed), water aerobics.

MINI CLUB (KIDS CLUB)

Our children's club, equipped with security cameras and antibacterial floors, is an entertainment center that offers special holiday pleasure to our little guests and offers entertaining services and activities throughout the day. Our kids club is open for ages 4 to 12 between 10.00 – 12.30 / 14.30 – 17.00.

Mini disco in the amphitheater every evening, 1 pool with slides, playground, game rooms, high chairs in the main restaurant.

SYMPHONY SPA & WELLNESS CENTER

Symphony Spa & Wellness Center, with its original decoration and special services, 1 double VIP Spa suite, 1 Ayurveda room, 10 care and massage rooms, 2 Turkish baths, 1 of which is VIP, sauna, steam bath, fusion shower, relaxation The section is open between 07.00 and 20.00 with its vitamin bar, indoor pool and professionally equipped fitness centre.

Experienced and expert staff of Symphony Spa & Wellness combine the exotic atmosphere of the Far East with Turkish traditions and ensure that you have a healthy and peaceful holiday with care and treatments for men and women.

Free Services

Turkish bath, sauna, relaxation areas, heated indoor pool (not heated in summer), indoor children's pool, fitness center, steam bath.

Paid services

All types of massages, scrubs, body treatments, Spa services.

OTHER SERVICES

Free Services

Food and beverage services within the concept in the Main Restaurants and Bars,

Turkish Bath & Sauna (09.00-20.00), Fitness (07.00 – 20.00, children under 16 years old cannot enter)

In all rooms, safety deposit boxes in the rooms, WI-FI in rooms and general areas, Minibar, Animation activities, Table Tennis, Beach towels (08.00-12.00 / 14.00 – 18.00), Sun umbrellas, Pool games, Morning gymnastics, Step, Aerobics, Darts, Boccia, High chair, Mini club (10.00-12.30 / 14.30-17.00), Water slides (working hours 10.00 - 12.00, 15.00 - 17.00),

Indoor swimming pool (08.00-19.00) and outdoor swimming pools (08.00-19.00).

Paid Services

Other foreign and local beverages not included in the Ultra All Inclusive Concept, A la Carte Restaurants, all beverages served in bottles, Spa & Wellness services, VIP spa salon, Massage types, Beauty salon, Telephone, laundry services, doctor and health services, hairdresser, markets and shops, baby carriage, Rattan Seat on the pier, private sun loungers and rent a car.

MEETING HALL

HALL	WITHD	LENGTH	HEIGHT	AREA M2	THEATER	CLASS	GALA	COCKTAIL
GOLDEN HORN	23	24	3 m	550	450	350	300	400

Wireless internet access, Barcoveision (5500 ansi), barcoveision curtain (500x375 cm), barcoveision curtain (390x293cm), DVD-CD player, Wired and wireless microphone, podium microphone, lapel microphone, Flipchart, sound mixer, podium, stage, direction boards , sound system.

OTHER REMINDERS

*Lobby Piano Bar will be open 24 hours a day between 01.05.2024 and 30.09.2024. In March and October, it is open until 02:00.

*Alcoholic beverages are not served to those under 18 years of age.

*Alcoholic Beverages will not be served to our Guests who have consumed excessive alcohol, within the framework of our Legal Responsibility.

*It is mandatory to wear a hotel armband inside the hotel. The cost of a lost armband is 10 EURO, if the old one is brought back, replacement is free of charge. Our departing guests must return their armbands to the reception.

*Do not lose your room door cards. Do not leave it in the room while you are away and do not give it to anyone else. If the room card is lost, an extra 10 EURO will be transferred to your account.

*If the towel or towel card is lost, an extra 10 EURO will be charged to your account. Beach towels are changed once a day.

*Please check the belongings in your room upon arrival. Report damaged, broken or broken room items to the Guest Relations department. Otherwise, the customer will be compensated for the damage caused to the hotel property during the room checks at check-out.

*Check-in time is 14:00 and check-out time is 12:00 on the check-out day. If you inform the reception about your late departure and room usage requests from the hotel one day before your check-out date, you can use the hotel for a fee, as long as the hotel is occupancy available.

*In order to maintain maximum cleanliness and hygiene conditions in the rooms, it is strictly prohibited to take food from restaurants and bars to the rooms.

*Summer Concept is valid between 01.05.2024-30.09.2024.

*Opening and closing hours and locations of the units may vary depending on seasonal conditions by the hotel management. Any changes will be notified and announced as soon as possible.