



ALL INCLUSIVE SERVICE

WELCOME TO ERGÜN HOTEL

Hotel information

10:00 - 22:00

Address : Kadıpaşa mh.Bostancıpınarı cd. 803/1 ALANYA

Phone : 0242 5112757

Fax : 0242 5112757

Web Site : www.hotelergun.com

E-mail : info@hotelergun.com

DINING HOURS	BAR OPENING HOURS
<p>* BREAKFAST : 08:00 _ 09:30 * LATE BREAKFAST: 09:30 _ 10:00 * LUNCH : 12:30 _ 14:00 * DINER : 19:00 _ 20:30</p> 	<p>*POOL BAR: 10:00 - 22:00 *POOL OPENING HOURS: 09:00 - 18:00 *BEACH BAR BUFFET NO: 2</p> 

PAID – FOR SERVICES

FREE SERVICES

- İMPORT DRINKS
- TURKISH COFFEE
- FRESH FRUIT JUICE
- ALCOHOL AT THE BEACH
- LAUNDRY SERVICE
- ROOM SERVICE
- SAFE BOX
- PHONE
- MİNİBAR (mineral water, fanta, sprite, cola, beer, water)
- DOCTOR
- AIRPORT TRANSFER (Antalya / Gazipaşa)
- SUN BED & UMBRELLA ON THE BEACH
- ROOM SERVICE
- YÖNET in HARBOUR BAMSE Restaurant & Bar (10% Discount/ free transfer)

- BREAKFAST – LUNCH - DINER
- LOCAL DRINKS (10:00-22:00) only at the hotel
- WiFi (Free in the lobby)
- SOFT BEVERAGES (TEA, COFFEE, COLA, FANTA, CONCENTRATED)
- AIR CONDITIONING IN THE ROOM

PHONE INFORMATION

- CENTRAL = 0
- RECEPTION = 0



GENERAL INFORMATION

SAFETYBOX IS IN YOURE ROOM, FOR INFORMATION ORE CODE YOU CAN CALL RECEPTION.
OUR HOTEL IS NOT RESPONSABLE FOR LOSTING YOURE PROPERTIES

OUR STAFF SPEAKING GERMAN, HOLLANDISH, ENGLISH, RUSSIAN AND TURKISH.

ENTRY TO THE HOTEL IS 14:00 --- CHECKOUT TIME IS 12:00. (PLEASE APPLY TO THE RECEPTION FOR LATE CHECKOUT).

PLEASE DO NOT PLACE YOUR TOWELS BEFORE 07:30 AS THEY WILL REMOVED BY STAFF.

PLEASE PLACE YOUR LUNCHBOX ORDER BEFORE 19:30 THE DAY BEFORE YOUR EARLY CHECK –OUT, ORE TOURS.

PLEASE DO NOT USE ROOMTOWELS ON THE BEACH , AROUND THE POOL ORE OUTSIDE.

THE ROOMS ARE CLEANED ERVERY DAY AND LINEN & TOWELS CHANGED İS EVERY SECOND DAY.

WILL BE PLEASE NOT COME TO THE RESTAURANT IN SWIMWEAR, SHORTS OF TOPLESS .

YOU MUST WEAR YOUR WRISTBAND ALL TIMES IN ORDER TO QUALITY ALL THE SERVICES.

IF YOU HAVE ANY DISAGREEMENT WITH THE MİNİBAR PLEASE CONTACT RECEPTION STAFF.

DO NOT DRINK WATER FROM TAP.

PLEASE DO NOT BRING ANY FOOD OR DRINK FROM OUT SIDE FOR HYGENIC REASONS .

AT CHECK – OUT DATE, BY UNRETURNED TOWELS WILL BE CHARCHED FOR THE BIG TOWEL € 10 AND FOR SMALL TOWEL € 5

PLEASE LEAVE YOUR ROOM BY 12:00 O ‘CLOCK ON YOUR CHECK-OUT AND RETURN YOUR WRISTBANDS, ,AND ROOM CARDS TO THE RECEPTION DESK

WE WISH YOU A VERY PLESURE HOLIDAY